

EMPLOYEE SPOTLIGHT LANETTE ROSS

WHAT DREW YOU TO VIRGINIA TECH?

I grew up in Dublin, VA and was able to return back after being away for almost 30 years. My husband spent a lot of time here for sporting events and it just felt right to get a job here.

SOME OF YOUR HOBBIES?

I love to read—haven't had much time to do so lately but hopefully soon.

ANY PETS?

No— I have allergies to cats and dogs. But where we live, we feed the deer corn to keep them from eating our plants and flowers...so we kind of consider them our pets.

SOMETHING YOU ARE MOST PASSIONATE ABOUT?

My husband and I are big VT football and basketball fans. It's something we really enjoy doing together and there's nothing like Enter Sandman in Lane Stadium. We also love to travel, even if we just do day trips to see local sites.

WHO IS SOMEONE THAT INSPIRES YOU?

My mom...she is the youngest of 12 children. Life hasn't always been easy for her but she never let my sister and me see her struggles. We still feel the love she has for us and our families.

WHAT ARE SOME OF THE STRENGTHS YOU BRING TO YOUR JOB?

I have worked at three higher education institutions (21 years with Old Dominion, 4 with Radford, and now 2 at Virginia Tech) and my knowledge of Banner has been a great asset. I was able to quickly acclimate to the positions at each of the various institutions.

BEST PIECE OF ADVICE YOU HAVE RECEIVED?

My uncle said to “never go to bed angry.” I have tried my best to follow that advice.

AS A KID, WHAT DID YOU WANT TO BE WHEN YOU GREW UP?

A teacher

FIRST JOB?

I worked in the deli at the Wade's in Dublin. The job was OK, but I was in it for the paycheck.

IF YOU COULD ONLY KEEP 3 APPS ON YOUR PHONE, THEY WOULD BE...?

Facebook to see what family and friends are up to, iHeart Radio (I enjoy listening to music) and Amazon for shopping :)

EVER MET SOMEONE | FAMOUS?

I didn't meet him but Bob Saget walked past us on Rodeo Drive this summer. I was a little star struck and he was a lot taller in person.

WHAT IS ONE...

CHORE YOU CAN'T STAND?

I hate emptying the dishwasher for some reason, so I usually leave it for my husband to do. I don't mind loading it, though.

PLACE YOU'D LOVE TO VISIT?

Australia is on my bucket list.

TV SHOW YOU ENJOY?

Yellowstone

PHOBIA YOU HAVE?

I can't stand snakes.

OF YOUR PET PEEVES?

People being late.

BEVERAGE YOU COULD NOT GO WITHOUT?

Tea



Accounts Receivable Clerk,
Bursar's Office

Hometown: Dublin, VA

Joined Virginia Tech: 2019

Email: lanette@vt.edu

Job Responsibilities:

Provide customer service for students, parents, and staff (phone, email and in-person). Among other duties, I also handle the returned checks that come back.

WHAT IS YOUR FAVORITE... HOLIDAY?

Christmas—love spending time with our family, especially our grandsons.

SPOT ON CAMPUS?

Lane Stadium—nothing like a gameday atmosphere

FOOD?

Steak

MUSIC?

I like a wide variety but mainly listen to country. Little Big Town, Morgan Wallen, Chris Stapleton and Miranda Lambert are a few of my favorites.

PLACE YOU'VE VISITED?

Alaska—I remarried four years ago and we went on an Alaskan cruise for our honeymoon. The scenery was absolutely beautiful. We enjoyed the whale-watching as well as a helicopter flight to the top of the Mendenhall glacier.